

Privacy Policy

Recon Security Ltd

Effective Date: 01/04/2026

1. Introduction

Recon Security Ltd (“we”, “us”, “our”) is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and protect your personal data when you visit our website or use our services. We operate in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

2. Company Details

Recon Security Ltd
Rayleigh House
Abbots Langley
Hertfordshire WD5 0NE
United Kingdom
Email: davehaddrell@reconsecurity.co.uk

3. Information We Collect

We may collect and process the following data:

- a) Information you provide to us:
 - Name
 - Email address
 - Telephone number
 - Details submitted via contact forms or enquiries

- b) Technical data:
 - IP address
 - Browser type and version
 - Pages visited and time spent on the website

- c) Cookies and tracking data:
 - Information collected via cookies and analytics tools (see Section 8)

4. How We Use Your Information

- We use your data to:
- Respond to enquiries and provide quotations

- Deliver and manage our security services
- Improve our website and user experience
- Comply with legal and regulatory obligations

We will only use your personal data where we have a lawful basis to do so, including:

- Your consent
- Performance of a contract
- Legal obligations
- Legitimate business interests

5. Data Sharing

We do not sell or rent your personal data. We may share your data with:

- Law enforcement or regulatory authorities where required
- Professional advisors (e.g. legal or compliance support)
- Service providers who support our business operations

All third parties are required to respect the security of your data.

6. Data Storage and Security

We take appropriate security measures to protect your personal data from:

- Unauthorised access
- Loss or misuse
- Alteration or disclosure

Your data is stored securely and only accessible by authorised personnel.

7. Data Retention

We retain personal data only for as long as necessary to:

- Fulfil the purposes we collected it for
- Satisfy legal, accounting, or reporting requirements

8. Cookies

Our website uses cookies to enhance your experience and analyse website traffic. Cookies may collect:

- Website usage data
- Visitor behaviour

You can control or disable cookies through your browser settings. If required, a cookie banner will be presented to obtain your consent.

9. Future Use of CCTV

Recon Security Ltd may introduce CCTV systems in the future for:

- Crime prevention
- Public and staff safety
- Protection of property

If implemented:

- Clear signage will be displayed
- Footage will be securely stored
- Data will only be retained for as long as necessary
- Access will be strictly controlled

A separate CCTV Policy may also be introduced where required.

10. Your Rights

Under UK GDPR, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion of your data
- Object to or restrict processing
- Withdraw consent at any time

To exercise your rights, contact us at: davehaddrell@reconsecurity.co.uk

11. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

12. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, please contact:

Recon Security Ltd

Email: davehaddrell@reconsecurity.co.uk